

Professional Summary

Current Chief Technology Officer for a non-profit organization working to better the lives of all residents in Charlotte County, Florida, CEO of a company specializing in data analysis and visualization, and founder of an organization dedicated to uniting peers working to make homelessness rare, brief, and one-time. Master of Science in Computer Information Systems graduate with a concentration in Database Management and Business Intelligence. Offers 20 years' real-world leadership and technical experience working with teams, administering systems, completing projects, analyzing data, improving business processes, and exceeding goals.

Professional Experience

Chief Technology Officer Gulf Coast Partnership

7/1/2017 – Present
Punta Gorda, FL

Responsible for overseeing all aspects of organization's IT & IS, including administration, training, and support of county-wide Homeless Management Information System (HMIS), maintaining organization's Office 365 implementation, creating and maintaining websites, performing data analysis, and meeting all federal, state, and local reporting requirements.

Accomplishments

- ❖ Created and maintained COADFL.org website for processing homeless assistance applications and scheduling COVID-19 testing in Charlotte County, FL
- ❖ Restructured HMIS provider and user database tree
- ❖ Integrated Charlotte County Human Services client services into local HMIS
- ❖ Standardized HMIS policies and procedures and improved overall HMIS data quality
- ❖ Planned, organized, and executed Point-In-Time count of Charlotte County's sheltered and unsheltered homeless population including tabulating and reporting data to the U.S. Department of Housing and Urban Development from 2018-2020
- ❖ Created web-based data dashboards in Tableau that analyze HMIS generated data and presents it in a front-facing format for consumption by local, state, and federal stakeholders
- ❖ Migrated users from G Suite for Nonprofits and Windows 2008 server to Office 365

Data Analyst/Systems Administrator The Homeless Coalition

10/24/2016 – 6/30/2017
Port Charlotte, FL

Oversaw all aspects of organization's IT (Windows Server 2008 and Exchange Server 2007) & IS (Bowman ServicePoint HMIS software) including training and supporting on-site and off-site database and local computer users. Administered federally mandated county-wide

database of homeless, and those at risk of becoming homeless, for Charlotte County, Florida. Analyzed data and fulfilled federal, state, and local reporting requirements.

Accomplishments

- ❖ Migrated users from failing Windows 2008 server to G Suite for Nonprofits saving organization \$15,000 in IT costs and allowing users to access email offsite
- ❖ Overhauled outdated HMIS Memorandum of Understanding including entirely revamping the HMIS policies and procedures for the entire county.

Regional Manager CBSL

10/7/1996 – 10/15/2014

Cincinnati, OH, Lexington, KY, & Fort Wayne, IN

Managed business operations, IT, IS, sales, promotions, staff, and marketing for five broadcast stations with four offices across two states. Responsible for contract negotiation, custom report creation, business practices analysis, and project management. Authored policies and procedures and enforced corporate, FCC, and EEO compliance.

Accomplishments

- ❖ Implemented IT project consisting of planning, purchasing, and installation of automation systems, external backups, electrical backups, and redundant Internet connections to achieve 99.9% uptime
- ❖ Deployed Marketron cloud database client tracking and reporting software and lead team training and daily use of system for the region
- ❖ Upgraded IT and automation systems for nine radio stations across five states

Education

MS, Computer Information Systems | GPA: 3.57

Concentration: Database Management & Business Intelligence
Boston University

2016

Boston, MA

BS, Business Administration | GPA: 3.83

Honors: magna cum laude
Indiana Wesleyan University

2013

Marion, IN

AS, Information Systems / Computer Science | GPA: 3.28

Purdue University

2006

Fort Wayne, IN

Technical Skills

Oracle | SQL Server | ServicePoint | MongoDB | SQL | PL/SQL | SQL Developer | Database Design, Tuning, Clustering, Management, Backup, Security | JavaScript | Database and System Administration | Tableau | Qlik Sense | Virtualization | Parallels | Office 365 | Java | VB.NET | HTML | CSS | Technical Document Writing | G Suite for Nonprofits
